

July 13, 2006

Dear Sir/Madam;

I recently purchased your dual "Theramics Compound" hot and cold pads offered on QVC. A product has to be really impressive for me to take the time to write about how much that product or service enhances my life.

I am a middle age man that for many years has dealt with pain and muscle spasms associated with metal implants installed for a spinal reconstruction performed in my early 20's. Like many people that suffer with chronic pain and neuromuscular issues, I have purchased (or been gifted with) hot and cold gel pads, electric heating pads, along with every electric hand held massager including the full body types. Some are more adequate at reducing muscle pain, spasm etc, than others.

I watched the presentation by your representative on QVC late one evening and thought... one more try at something couldn't hurt. Your Theramic Pad products are so quickly and easily warmed in the microwave or cooled in the freezer. They're VERY comfortably warm or cold, without having to be so careful not to move around because of a plug. No worry about the product slipping out of place because these have the Velcro fasteners on the pad covers. WOW!! The relief, (temporary as explained in the presentation) is phenomenal. The heat from the ceramic clay is unlike any gel or electric heating apparatus I've ever used. Fantastic!

I would easily pay twice the cost if I were to need replacements now that I've used these with such great results. Thank you very much for the obvious research and development of a product that someone can use for simple overuse of muscles in the yard on a Saturday or for someone like myself who can benefit from their use daily.

Again, with great appreciation.

Mr. Terry L. Fernandez
Kennewick, WA